

KASAB Analysis Protocol

Levels of Use	Typical Behaviors	Support
VI. Renewal	The user is seeking more effective alternatives to the established use of the innovation.	
V. Integration	The user is making deliberate efforts to coordinate with others in using the innovation.	
IVB. Refinement	The user is making changes to increase outcomes.	
IVA. Routine	The user is making few or no changes and has an established pattern of use.	
III. Mechanical	The user is making changes to better organize use of the innovation.	
II. Preparation	The user has definite plans to begin using the innovation.	
I. Orientation	The user is taking the initiative to learn more about the innovation.	
0. Non-Use	The user has no interest, is taking no action.	